

**Policy: Scheduled Community Assessments**

**Approved: 12/18/14**

**Amended: 3/16/17**

**Reviewed: 3/16/17**

According to the 2014 Tennessee Standards for Non-Metropolitan Public Libraries, libraries should “conduct surveys at least once every three years to measure patron satisfaction with library services, including technology-based services.” (Tennessee State Library and Archives. “Standards for Community Relations.” In the *2014 Tennessee Standards for Non-Metropolitan Public Libraries*. Pg. 30.)

In order to assess its performance in the community on a regular basis, the Bristol Public Library will carry out some combination of formal surveys, focus groups, town meetings, or program evaluations throughout the year and will report the results in an annual report to the community to be completed no later than the September meeting of the Library Board of Trustees.